

## **APPENDIX 1**

### **Talkback - AREA HOUSING BOARD FORUM**

#### **Area Housing Board Forum Structure**

10.12 The Council's Area Housing Board Forum, *Talkback*, has been established with the aims and roles set out below.

#### **Areas covered**

10.13 The boundaries of the Council's Area Housing Board Forum, *Talkback*, will be those of the landlord service area.

#### **Aims of the Forum**

- 10.14
- (a) to involve customers in the provision of housing services.
  - (b) to monitor the performance of housing management and contractors of the housing management service and other parts of the housing services.
  - (c) To develop new ideas and methods for solving Council housing problems.
  - (d) To influence practices and policies that determines the provision of housing services.
  - (e) To influence the practices and policies that determine the provision of housing services.
  - (f) To advise the housing management service on local priorities for the provision of housing services and the allocation of resources
  - (g) To advise the housing management service in the development of an area strategy/business strategy;
  - (h) To liaise with other groups and other organisations.

#### **Membership of the Forum**

10.15 Membership of the Council's Area Housing Board Forum, *Talkback*, will be open to all residents in tenant and leasehold properties that are managed on behalf of the Council by the housing management service.

10.16 There will be no voting rights for any attendees at the Council's Area Housing Board Forum.

10.17 Members of the Council will be eligible to attend meetings of the Area Housing Board Forum.

## Meetings of the Forum

- 10.18
- (a) Meetings of the Council's Area Housing Board Forum, *Talkback*, will be open to the public and to the press, and at the discretion of the person facilitating / co-ordinating / chairing the meetings, any person may speak.
  - (b) The Council's Area Housing Board Forum shall meet at least four times a year and once in every quarter and the meetings will be held on a rotational basis in the following geographical areas: Wembley; East Brent (formerly North Kilburn); South Kilburn; and Harlesden, Brentfield and St Raphaels.
  - (c) There will be no formal chair or quorum requirements or restrictions.
  - (d) In June each year, one representative from each registered tenants' and residents' association may be put forward to join a forum organising team to seek advise on the composition of agendas, the format of the Council's Area Housing Board Forum meetings and shaping outcomes from sessions of the Forum. This Forum organising team will meet at least eight times a year.
  - (e) Meetings shall be conducted in accordance with any rules agreed in respect of the conduct of those meetings.

Paragraph numbers 10.19 and 10.20 are not used.